



HIDDEN ITALY
TOURS

TERMS AND CONDITIONS TRAVEL CONSULTING SERVICE

The Travel Consulting Service includes:

- Advice on where to go and what to see
- Advice on accommodations, transport, activities and excursions
- Travel tips
- Written itinerary
- Bookings on customer's behalf
- Unlimited support before departure and during the trip if necessary (via e-mail, phone, WhatsApp)

Service is 100% tailor-made and every aspect of your trip is handled with care in order to meet your expectations, and make the stay as pleasant as possible.

The proposal is not binding in any way, and can be modified according to your needs and budget.

Unlike most Travel Agents, my job as a Travel Consultant is not based on commissions from service providers; this leave me totally free to find the best solution for you, according to your needs and budget.

The consultancy is based on a non-refundable fee which is calculated on the days of trip, the number of service requested, the complexity of the itinerary, and the time I spend on planning the trip.

After a free preliminary chat, which is necessary to gather more information about you and travel companions, the idea of trip and your specific needs, we send a preliminary proposal that must be followed by the payment of the consultancy fee.

The payment of the consultancy fee can be made via PayPal or bank transfer.

If the payment is not received at due time, I reserve the right to assume that you are not interested in going on with the planning process. Once that consultancy fees are paid we can go on with the planning process and discuss all the available options. I will send you a detailed itinerary, giving you more information and a quote for your trip.

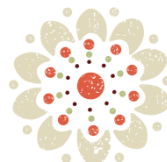
Once the trip is confirmed and bookings are made, clients are allowed to make minor changes to the itinerary, with sufficient advance notice. I will try my best to accommodate your requests. However, major changes may incur in additional planning fees.

As Travel Consultants, we only receive the payment of the consultancy fees, while the payment of your trip can be made directly to each service provider. Most service providers accept payments via bank transfer or credit card, while some must be paid in cash. Some may require a deposit, while others only require a credit card number as a guarantee, and payment at your arrival.

Cancellation policy follows that of service providers. You will be informed on the cancellation policy of each service provider. Cancellation of your trip must be in writing and send directly to Hidden Italy Tours that will inform the service provider. In case of cancellation of your trip, Hidden Italy Tours takes no responsibility.

info@hiddenitalytours.com

ABRUZZO, ITALY



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www.hiddenitalytours.com

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